



# CHETTINAD ACADEMY OF RESEARCH & EDUCATION

Rajiv Gandhi Salai, Kelambakkam, Kanchipuram District, Chennai - 603103

Phone: 044 4741 1000 / 70, Fax : 044 4741 1011

GST NO : 33AAATC8714H1ZX

## COMPREHENSIVE MAINTENANCE CONTRACT

### VENDOR NAME :

HEWLETT PACKARD ENTERPRISE INDIA PVT LTD  
400/2c, 400/2A & 389, Kuthambakkam Village, Poonamalle Taluk,  
Thiruvallur district-600124, Tamil Nadu.

DATE : 22-Aug-2019

PO NO : PO000029051

DEPARTMENT : EDP

VENDOR GST NO: GST: 33AADCH5900Q1ZF

-600124  
TamilNadu  
8867962638

Dear Sir,

We are pleased to issue this order for Comprehensive Maintenance Contract as per the details given below.

Sl. No	Item Code	Item Description	Comment	Qty	UOM	Unit Cost	Discount	Tax %	Tax Amt	Total
1	MNT08007	HP-Hardware mainte for server agreement id: 102805789234	01.09.2019 to 31.08.2020	1	SET	218,462.16	0.00	18%	39,323.18	218,462.16
2	MNT08008	HP-Hardware mainte for server agreement id: 102804824595	01.09.2019 to 31.12.2019	1	SET	81,373.16	0.00	18%	14,647.16	81,373.16

Net Total 299,835.32

CGST : 26,985.17 / SGST: 26,985.17 Tax Amount 53,970.34

In Rupees : **THREE LAKHS FIFTY-THREE THOUSAND EIGHT HUNDRED FIVE AND SIXTY-SIX PAISE ONLY**

Total Amount 353,805.66

AGM - Purchase

Authorized Signatory

### Note :

100 % Advance

1. Payments Terms :
2. Delivery Schedule should be strictly between 9 am to 4.30 pm on regular working days.
3. All Delivery Challans/Invoices/Lorry Receipts/Airway Bills without the security inward seal at CHC Main Gate will not be entertained for payment.
4. All Bills/Invoices, in Triplicate must be sent to the Stores Dept along with the duly stamped & signed delivery Challan.
5. Stores will not accept materials if the supply is not as per Purchase Order Number and Date must appear on the Invoices and packages.
6. Rates must be mentioned in the Delivery Challan
7. All Supplies are subject to approval by our user department.
8. Please refer to annexure for Transport Charges if applicable.
9. Please sign the duplicate copy of this order in token of your acceptance and return to us immediately.

Printed Date & Time : 22-August-2019 - 10:39:57AM

Created by MPRAKASH

*[Handwritten signature]*

CHETTINAD ACADEMY OF RESEARCH & EDUCATION  
PRINCIPAL  
CH INSTITUTE  
RAJIV GANDHI SALAI  
KELAMBAKKAM - 603 103.



**CHETTINAD ACADEMY OF RESEARCH AND EDUCATION**

Rajiv Gandhi Salai, Kelambakkam, Kanchipuram Dist – 603 103

Phone: 04- 4741 1000, Fax: 044 - 47411011

**ANNEXURE -I**

**COMPREHENSIVE MAINTENANCE CONTRACT**

Ref: CARE /INV/19-20/29051

Dt:21.08.19

**TERMS & CONDITIONS:**

**Price** : **Rs.3,53,806/-** (Rupees Three Lakh fifty three thousand eight hundred and six only) Inclusive of all taxes. No additional payment will be made, whatsoever may be the reason.

**Payment** : 100% Advance. TDS will be deducted as per norms.

**CMC Period** : i) (sl no 1028 0578 9234 ) 01.09.2019 to 31.08.2020.  
ii) (sl no 1028 0482 4595 ) 01.09.2019 to 31.12.2019.

**No. of preventive visits** : 1) Six Preventive Maintenance visits per annum.  
(Once in two months., Sl no 1028 0578 9234)  
i) 01.09.19 to 31.10.19 for 1<sup>st</sup> PM.  
ii) 01.11.19 to 31.12.19 for 2<sup>nd</sup> PM.  
iii) 01.01.20 to 28.02.20 for 3<sup>rd</sup> PM.  
iv) 01.03.20 to 30.04.20 for 4<sup>th</sup> PM.  
v) 01.05.20 to 30.06.20 for 5<sup>th</sup> PM.  
vi) 01.07.20 to 31.08.20 for 6<sup>th</sup> PM.  
2) Two Preventive Maintenance Visits . ie.,  
(serial no **1028 0482 4595**)  
i) 01.09.19 to 31.10.19 for 1<sup>st</sup> PM.  
ii) 01.11.19 to 31.12.19 for 2<sup>nd</sup> PM.

**No. of breakdown calls** : Unlimited

**Response time** : Within 5 hours of intimation by us.

**Service reports** : To be certified by Concerned HOD.

**Other term** : Commencing and providing service along with spares & labour would automatically mean, that the supplier abides to all the terms & conditions of the contract and it is deemed to be accepted

The CMC covers routine service & breakdown including free replacement of spares .


Kindly acknowledge the receipt of this Comprehensive Maintenance Contract as a token of your acceptance and also submit the original invoice for payment.

Thanking you

Yours faithfully,

For **Chettinad Academy Of Research & Education**

  
**AGM-Purchase**

  
**PRINCIPAL**  
**CHETTINAD DENTAL COLLEGE**  
**RESEARCH INSTITUTE**  
**RAJIV GANDHI SALAI**  
**KELAMBAKKAM - 603 103.**





# CHETTINAD ACADEMY OF RESEARCH & EDUCATION

Rajiv Gandhi Salai, Kelambakkam, Chengalpattu District, Chennai - 603103  
Phone: 044 4741 1000 / 70, Fax : 044 4741 1011  
GST NO : 33AAATC8714H1ZX

## ANNUAL MAINTENANCE CONTRACT

### VENDOR NAME :

MEDDIFF TECHNOLOGIES PRIVATE LIMITED  
Salarpuria Palladium No. 2021,  
100 Ft Road, 3rd Floor,  
Hal 2nd Stage,  
Bengaluru-560038

DATE : 31-Jan-2020

PO NO : PO000030950

DEPARTMENT : Radiology

VENDOR GST NO: 29AAFCM021011ZQ

Dear Sir,

We are pleased to issue this order for Annual Maintenance Contract as per the details given below.

Sl. No	Item Code	Item Description	Comment	Qty	UOM	Unit Cost	Discount	Tax %	Tax Amt	Total
1	SER01123	AMC for PACS Software(Main to tenance charge)	01.02.2020 to 31.01.2021	1	NOS	169,491.50	0.00	18%	30,508.47	169,491.50

IGST : 30,508.47

Net Total 169,491.50

Tax Amount 30,508.47

In Rupees : ONE LAKHS NINETY-NINE THOUSAND NINE HUNDRED NINETY-NINE AND NINETY-SEVEN PAISE ONLY

AGM - Purchase

Total Amount 199,999.97

Authorized Signatory

### Note :

100 % Advance

1. Payments Terms :
2. Delivery Schedule should be strictly between 9 am to 4.30 pm on regular working days.
3. All Delivery Challans/Invoices/Lorry Receipts/Airway Bills without the security inward seal at CHC Main Gate will not be entertained for payment.
4. All Bills/Invoices, in Triplicate must be sent to the Stores Dept along with the duly stamped & signed delivery Challan.
5. Stores will not accept materials if the supply is not as per Purchase Order Number and Date must appear on the Invoices and packages.
6. Rates must be mentioned in the Delivery Challan
7. All Supplies are subject to approval by our user department.
8. Please refer to annexure for Transport Charges if applicable.
9. Please sign the duplicate copy of this order in token of your acceptance and return to us immediately.

Printed Date & Time : 31-January-2020 - 10:20:49AM  
Created by MPRAKASH

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CHETTINAD DENTAL COLLEGE &  
RESEARCH INSTITUTE  
RAJIV GANDHI SALAI  
KELAMBAKKAM - 603 103.



**CHETTINAD ACADEMY OF RESEARCH AND EDUCATION**  
Rajiv Gandhi Salai, Kelambakkam, Kanchipuram Dist – 603 103  
Phone: 04- 4741 1000, Fax: 044 - 47411011  
**ANNEXURE -I**

**ANNUAL MAINTENANCE CONTRACT**

Ref: CARE /INV/19-20/30950

Dt : 31.01.2020

**TERMS & CONDITIONS:**

**Price**

: **Rs.2,00,000/-** (Rupees Two Lakh only)  
Inclusive of all taxes.No additional Payment will be made,  
whatsoever may be the reason.

**Payment**

: 100% Advance . TDS will be deducted as per norms.

**AMC Period**

: 01.02.2020 to 31.01.2021

**Scope of Work**

- : i) online training will be provided for the new radiologist & technicians.
- ii) Application demos will be given, if required, at free of cost.
- iii) All updates will be supplied free of charge.

**Tele support**

: Tele support will be given from Monday – Saturday  
(9 A.M to 7 P.M)

**Service reports**

: To be certified by Concern HOD.

**Jurisdiction**

: All disputes arising out of this transaction shall be subject to the court of Chennai Jurisdiction.

**Other term**

: Commencing, providing service & labour would automatically mean, that the supplier abides to all the terms & conditions of the contract and it is deemed to be accepted


The AMC covers routine service & breakdown calls.


Kindly acknowledge the receipt of this Annual Maintenance Contract as a token of your acceptance and also submit the original invoice for payment.

Thanking you

Yours faithfully,

For **Chettinad Academy Of Research & Education**

  
**AGM-Purchase**

  
**PRINCIPAL**  
**CHETTINAD DENTAL COLLEGE**  
**RESEARCH INSTITUTE**  
**RAJIV GANDHI SALAI**  
**KELAMBAKKAM - 603 103.**



# Support Account Overview

## Support Account CHETTINAD QUAD

Customer Address:  
CHETTINAD ACADEMY OF RESEARCH  
AND EDUCATION  
RAJIV GANDHI SALAI  
KELAMBAKKAM, KANCHEEPURAM DIST  
CHENNAI 603103

HPE Address:  
HP Ent India Private Ltd  
400/2C, 400/2A & 389, Kuthambakkam  
Village, Poonamalle Taluk,  
Thiruvallur district 600124

Customer Contact:  
Mr. S.M. Michael  
Telephone 044-47411000  
Fax:  
E-mail:  
This quote is valid until 20190831

HPE Contact:  
Hewlett Packard Enterprise Ind

This order is governed by the specific agreement referenced below in the comment section. If none is identified, then Hewlett Packard Enterprise's standard terms will apply. Either one is the "Agreement". Multi-year support renewals are governed by the Exhibit E24 in addition to the Agreement unless otherwise specified.

- Standard Terms: [www.hpe.com/docs/customerterms](http://www.hpe.com/docs/customerterms)
- Datasheets: [www.hpe.com/info/mktlibrary](http://www.hpe.com/info/mktlibrary)

### Your Support Access Options for Service Agreement Customers:

- Manage your service agreement online, visit - <https://s360.hpe.com>
- HPE Support Center [www.hpe.com/support/hpesc](http://www.hpe.com/support/hpesc)

1. This engagement shall be governed by the enclosed HPE Terms & Conditions
2. This Quote is a formal offer from HPE, the acceptance of which signifies your unconditional acceptance of the HPE Terms and Conditions enclosed herein and will be considered as a formal order on your part."
3. Prices are EXCLUSIVE of WCT, Service Tax and GST (as applicable) & all taxes would be charged at actuals as per the relevant law."

Support Account Reference	Service Agreement ID	Coverage Period From: To:	Description	Contract Total/Rs
QUASYS-PWBCH6-HPEBLR	1028 0578 9234	01.09.2019 31.08.2020	QUADSEL-CHE	218,462.16
QUASYS-PWBCH7-HPEBLR	1028 0482 4595	01.09.2019 31.12.2019	QUADSEL-CHE	81,373.16
Total Contract Price for Quadrel - Chennai				299,835.32

Prices are EXCLUSIVE of WCT, Service Tax and GST (as applicable) & all taxes would be charged at actuals as per the relevant law.



# Support Account Overview

## Support Account CHETTINAD QUAD

Customer Address:  
CHETTINAD ACADEMY OF RESEARCH  
AND EDUCATION  
RAJIV GANDHI SALAI  
KELAMBAKKAM, KANCHEEPURAM DIST  
CHENNAI 603103  
GSTIN: 33AAATC8714H1ZX

HPE Address:  
HP Ent India Private Ltd  
400/2C, 400/2A & 389, Kuthambakkam  
Village, Poonamalle Taluk,  
Thiruvallur district 600124

Support Account Reference	System Support Service	Coverage Period From: To:	Description	Contract Total/Rs
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HPE Auth Signature/Stamp

Date

Customer Auth Signature/Stamp

Date

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CHETTINAD ACADEMY OF RESEARCH  
AND EDUCATION  
RAJIV GANDHI SALAI  
KELAMBAKKAM - 603 103.



# Support Account Detail

Support Account: CHETTINAD QUAD

GSTIN:

Service Agreement ID:: 1028 0578 9234

Support Account Reference:  
QUASYS-PWBCH6-HPEBLR  
QUADSEL-CHE

Equipment Location:  
CHETTINAD ACADEMY OF RESEARCH  
AND EDUCATION  
RAJIV GANDHI SALAI  
KELAMBAKKAM, KANCHEEPURAM DIST  
CHENNAI 603103

Software Update Address:  
CHETTINAD ACADEMY OF RESEARCH  
AND EDUCATION  
RAJIV GANDHI SALAI  
KELAMBAKKAM, KANCHEEPURAM DIST  
CHENNAI 603103

Hardware Contact  
Mr. Venkatesh  
Telephone 044-27475225  
Fax:

Software Update Contact:  
Mr. Venkatesh  
Telephone 044-27475225  
Fax:

This quote is valid until 31.08.2019  
Coverage from 01.09.2019 to 31.08.2020

Product No.	Description	Serial No.	Coverage Period From: To:	Qty	MonthlyPriceRs
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H7J34AC HPE Foundation Care 24x7 SVC  
\*\*\*\*HARDWARE\*\*\*\*

HPE Hardware Maintenance Onsite Support  
Hardware Problem Diagnosis  
Onsite Support  
Parts and Material provided  
4 Hr Onsite Response  
24 Hrs Std Office Days  
24 hrs, Day 6  
24 hrs, Day 7  
Holidays Covered

403321-B21	HP BLc7000 1 PH 2 PS 4 Fan Full Icde Kit	SGH7030SJ0	1	5,322.77
459486-B21	HP BL460c G1 E5420 2G 1P Svr	CN7827003X	1	1,980.74
459486-B21	HP BL460c G1 E5420 2G 1P Svr	CN7827002Z	1	1,980.74
459486-B21	HP BL460c G1 E5420 2G 1P Svr	CN78270039	1	1,980.74
459486-B21	HP BL460c G1 E5420 2G 1P Svr	CN78270030	1	1,980.74
457926-371	HP DL360R05 E5405 1G AP Svr	CN7824A29X	1	2,403.34
412138-B21	HP 2250W Ht Plg Pwr Supply Kit		4	0.00
412140-B21	HP BLc Encl Single Fan Option		6	0.00
406740-B21	HP BLc 1Gb Enet Pass Thru Mod Opt Kit		2	0.00
252663-B31	HPE Basic 7.3kVA/60309/C19/INTL PDU		2	0.00
410917-B21	HP BLc Bnt 1GbE2 Switch Opt Kit		2	0.00
406770-B21	HP BLc NC373m Mfn Gigabit Svr Adapter		2	0.00
403619-B21	HP BLc QLogic QMH2462 FC HBA Opt Kit		4	0.00
399542-B21	HP PS Assy DL36X HT PLG PFC Kit		1	0.00
264007-B21	DVDROM DRV SLIM 8/24X ALL		1	0.00
412911-B21	HP SC11Xe HBA		1	0.00
A8003A	HP FC2242SR 4GB PCI-e DC HBA		1	0.00

\*\*\*\*SOFTWARE\*\*\*\*



GSTIN:

CHETTINGI  
RECEIVED  
KELRA  
KELRA



# Support Account Detail



Support Account: CHETTINAD QUAD

GSTIN:

Service Agreement ID:: 1028 0482 4595

Support Account Reference:  
QUASYS-PWBCH7-HPEBLR  
QUADSEL-CHE

Equipment Location:  
CHETTINAD ACADEMY OF RESEARCH  
AND EDUCATION  
RAJIV GANDHI SALAI  
KELAMBAKKAM, KANCHEEPURAM DIST  
CHENNAI 603103

Software Update Address:  
CHETTINAD ACADEMY OF RESEARCH  
AND EDUCATION  
RAJIV GANDHI SALAI  
KELAMBAKKAM, KANCHEEPURAM DIST  
CHENNAI 603103

Hardware Contact  
Mr. Venkatesh  
Telephone 044-27475225  
Fax:

Software Update Contact:  
Mr. Venkatesh  
Telephone 044-27475225  
Fax:

This quote is valid until 31.08.2019  
Coverage from 01.09.2019 to 31.12.2019

Product No.	Description	Serial No.	Coverage Period From: To:	Qty	Monthly Price Rs
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H7J34AC HPE Foundation Care 24x7 SVC  
\*\*\*\*HARDWARE\*\*\*\*

HPE Hardware Maintenance Onsite Support  
Hardware Problem Diagnosis  
Onsite Support  
Parts and Material provided  
4 Hr Onsite Response  
24 Hrs Std Office Days  
24 hrs, Day 6  
24 hrs, Day 7  
Holidays Covered

410917-B21	HP BLc Bnt 1GbE2 Switch Opt Kit			2	0.00
406770-B21	HP BLc NC373m Mfn Gigabit Svr Adapter			2	0.00
403619-B21	HP BLc QLogic QMH2462 FC HBA Opt Kit			4	0.00
399542-B21	HP PS Assy DL36X HT PLG PFC Kit			1	0.00
264007-B21	DVDROM DRV SLIM 8/24X ALL			1	0.00
412911-B21	HP SC11Xe HBA			1	0.00
AH051C	HP EVA4100 Starter 146GB HDD	SGH741AH50		1	16,492.76
	Please note HPE can no longer support this item after: 31.12.2019				
A8003A	HP FC2242SR 4GB PCI-e DC HBA			1	0.00
AD542C	HP M5314C FC Drive Enclosure			1	991.89
	Please note HPE can no longer support this item after: 31.12.2021				
AD210A	HP 146GB 15K RPM hard disk			14	0.00

\*\*\*\*SOFTWARE\*\*\*\*

HPE Software Technical Unlimited Support  
SW Technical Support  
SW Electronic Support  
24 Hrs Std Office Days  
24 Hrs Day 6



Support Account: CHETTINAD QUAD

GSTIN:

Product No.	Description	Serial No.	Coverage Period		Qty	MonthlyPriceRs
			From:	To:		
	24 Hrs Day 7 Holidays Covered Standard Response					
AH051C	HP EVA4100 Starter 146GB HDD Please note HPE can no longer support this item after: 31.12.2019	SGH741AH50			1	0.00
T5174A	HP CV EVA 4k Series 1TB Lic Please note HPE can no longer support this item after: 31.12.2021				1	748.67
T3725B	HP CV EVA 3000/4000 1TB Lic Please note HPE can no longer support this item after: 31.08.2020	SGH741AH50			4	1,611.36
	HPE Software Updates SVC License to Use & SW Updates HPE Recommended SW Upd Method HPE Recommended Doc Upd Method					
AH051C	HP EVA4100 Starter 146GB HDD Please note HPE can no longer support this item after: 31.12.2019	SGH741AH50			1	0.00
T3724E	HP Command View EVA v7.0 Media Kit Please note HPE can no longer support this item after: 31.08.2020	SGH741AH50			1	0.00
T4256D	HP EVA4K/6K/8K 6.0 Controller Media Kit Please note HPE can no longer support this item after: 31.12.2021	SGH741AH50			1	0.00
T3724E	HP Command View EVA v7.0 Media Kit Please note HPE can no longer support this item after: 31.08.2020				1	0.00
T3724E	HP Command View EVA v7.0 Media Kit Please note HPE can no longer support this item after: 31.08.2020				4	0.00
T3724E	HP Command View EVA v7.0 Media Kit Please note HPE can no longer support this item after: 31.08.2020				1	0.00
T3724E	HP Command View EVA v7.0 Media Kit Please note HPE can no longer support this item after: 31.08.2020				4	0.00
T5174A	HP CV EVA 4k Series 1TB Lic Please note HPE can no longer support this item after: 31.12.2021				1	498.61
T3724E	HP Command View EVA v7.0 Media Kit Please note HPE can no longer support this item after: 31.08.2020				1	0.00
T3724E	HP Command View EVA v7.0 Media Kit Please note HPE can no longer support this item after: 31.08.2020				4	0.00
T3724E	HP Command View EVA v7.0 Media Kit Please note HPE can no longer support this item after: 31.08.2020				1	0.00
T3724E	HP Command View EVA v7.0 Media Kit Please note HPE can no longer support this item after: 31.08.2020				4	0.00



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RAJIV GANDHI SALAI  
KELAMBAKKAM - 603 103.



# Payment Schedule as of 13.08.2019

Support Account: CHETTINAD QUAD

HPE Contract Group No.: 50581109

Cost breakdown for period: From 01.09.2019 to 31.08.2020

Support Account Reference	01.09.2019 31.08.2020
QUASYS-PWBCH6-HPEBLR	218,462.16
QUASYS-PWBCH7-HPEBLR	81,373.16
Total for	
Quadsel - Chennai	299,835.32

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CHETTINAD DENTAL COLLEGE  
RESEARCH INSTITUTE  
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KELAMBAKKAM - 603 103.